



REGISTRATION APPLICATION \$5,000 Warranty

REGISTRATION No.

NTDS# 1243553

IMPORTANT: This warranty is not valid unless the NTDS# is etched in the vehicle windows and printed in the box above.

(PLEASE FILL IN ALL BOXES)

PURCHASER INFORMATION

RENDER	KATHERINE	5729 KILBURY LANE	
HILLIARD	OH 43026	(614)777-4510	(614)879-7754

VEHICLE INFORMATION

KIA	OPTIMA	2002	KNAGD126125170980
2149.00		<input checked="" type="checkbox"/>	<input type="checkbox"/>

DEALER INFORMATION

RICART PROPERTIES, INC	COLUMBUS, OH 43227
614-836-5321	PO BOX 27130

In the event the NTDS National Theft Deterrent System installed on the vehicle specified in this warranty fails to prevent the vehicle from being stolen within five(5) years of the warranty effective date, as shown above, and such failure results in total loss as defined herein, NTDS hereby warrants to pay directly to you \$5,000. With respect to used vehicles, this coverage is further restricted to a warranty payment not exceeding 100% of the vehicles's actual cash value at date of loss. **THIS IS A LIMITED WARRANTY. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.**

For the purpose of this warranty, the following terms shall mean: You means the customer or owner of the vehicle, as listed in this application section of this warranty. Vehicle: means the four-wheeled private passenger vehicle, van, van, pickup or light truck not to exceed 3/4 ton capacity, as shown above, which has had the NTDS National Theft Deterrent System installed. Total Loss: means your primary insurance company has declared the vehicle a total loss as a direct result of theft. Date of Loss: means the date on which the theft of the vehicle occurred. If such date is indeterminable, the date of loss will be either the date established by the primary insurance company or the date the theft was reported to the police, whichever is the earlier. Actual Cash Value (ACV): means either the customer's primary insurance company's total gross settlement figure, prior to application of deductible, or the retail value of the vehicle as determined by the N.A.D.A. Official Used Car Guide, whichever is the greater.

You must purchase and maintain for the full term of this warranty, automobile physical damage theft insurance on the vehicle for limits at least equal to the cash value of the vehicle. Failure to do so will void this warranty. This warranty is noncancelable and non-refundable. This contract may be transferred to a second owner provided a \$30.00 transfer fee is made payable to NTDS within 15 days of the sale of the transferred vehicle accompanied by copies of the new registered title and bill of sale. Transfer is not valid for a stolen vehicle.

This warranty does not apply to: A) Total Loss or damage resulting from theft by your family members or any persons who had access to the keys of the vehicle. B) Total Loss or Damage resulting from war, whether or not declared, invasion, civil war, insurrection, rebellion or revolution, nuclear reaction, nuclear radiation or radioactive contamination. C) Total Loss or Damage resulting directly or indirectly from forgery or any dishonest, fraudulent or criminal act or due to conversion, embezzlement or secretion by any person in lawful possession of the vehicle.

In the event of a claim, you must provide, within 90 days of the date of loss, National Theft Deterrent System (NTDS) at 2200 West Commercial Blvd., Suite 305, Ft. Lauderdale, FL 33309. (1-888-677-6837) with all of the following documentation before any warranty payment can be processed. Failure to provide this documentation within the 90 day period will void this warranty. A) Copy of your primary insurance company settlement check and proof of loss, substantiating the date of loss, specific cause of loss and gross settlement figure. B) Copy of police report. C) copy of your NTDS Warranty Registration Form. Please make sure all the above documents are totally legible, otherwise warranty payment will be suspended until legible copies are obtained.

PURCHASER HAS READ AND UNDERSTANDS THE TERMS AND CONDITIONS OF THIS GUARANTEE AND UNDERSTANDS THAT THE GUARANTEE IS NOT AN INSURANCE POLICY.

GUARANTEE IS BASED UPON THE PERFORMANCE OF THE ANTI-THEFT SYSTEM, IS NON-REFUNDABLE, AND MAY NOT BE CANCELLED BY THE PURCHASERS.

	06/12/2002
CUSTOMER SIGNATURE	DATE
	06/12/2002
DEALER SIGNATURE	DATE

DECLINATION

I do not choose to register my vehicle under the NTDS Registration Program. I understand that by not accepting the registration, and in the event my vehicle is stolen, I am not entitled to any of the limited warranty protection provided by NTDS.

CUSTOMER SIGNATURE	DATE
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White: Customer

Yellow: NTDS

Pink: Dealer

Gold: Administration

NTDS-5K5YR

ZPA34601-01C-12297

I do not want this. Was not explained. They adv it was necessary for the financing

THEFT-GARD REGISTRATION FORM

PLEASE SEND ALL CORRESPONDENCE
TO ADMINISTRATIVE OFFICE AT:

Alexico Corporation
6201 College Blvd., Suite 300
Overland Park, KS 66211
(913) 338-0009

his application is subject to approval
y Alexico Corporation.

(FILL IN ALL BOXES)

REGISTRATION No.

TG-444

IMPORTANT: This Guarantee is not valid unless the TGN is etched in the vehicle, i.e. car or truck windows, at the time of purchase/lease of the vehicle by the original selling dealer AND printed in the box above.

PURCHASER INFORMATION

LAST NAME	FIRST	MID. INITIAL	STREET	APT #
WELLS	JOHN		PO BOX 114	
CITY		STATE, ZIP	HOME PHONE	WORK PHONE
SOUTHVILLE MO 65755			7407662-...	

VEHICLE INFORMATION

YEAR	MANUFACTURER	MODEL	VEHICLE I.D. NUMBER
2000	FORD	EXPLORER	1FMYU70E4YUA96173
VEHICLE PURCHASE PRICE	AMNT FINANCED	THEFT-GARD SYS. PRICE	NEW USED

DEALER INFORMATION

DEALER #	DEALERSHIP	STREET	CITY	STATE	ZIP
	RIGHT PROPERTIES, INC.	1000 W. 11TH ST.	OVERLAND PARK	MO	66204

\$2,500 Guarantee

DEFINITIONS: "Vehicle Security System" shall mean the Theft Deterrent System installed in the vehicle described on this registration. "We", "US", "Our", "Company" shall mean Alexico Corporation. "You", "Your" shall mean the purchaser/lessee named on this registration.

GUARANTEE: "Company" guarantees, if the vehicle described in this registration is stolen within three (3) years of the date of purchase and installation of the "Vehicle Security System", and if recovered within thirty (30) days of the date the theft is reported to police or is recovered and declared a total loss by "Your" comprehensive theft insurance carrier, "Company" will pay you (the lesser of a) \$2,500.00 or b) the wholesale value of the vehicle as determined by the current NADA automobile guide provided all of the following conditions have been met.

At the time of the theft, the vehicle must be covered by comprehensive theft insurance. "You" must report the theft to law enforcement authorities within a reasonable time from "Your" knowledge of theft.

VERAGE PERIOD: Coverage under "Your" Guarantee begins at 12:01 a.m. on the "Vehicle Security System" Purchase Date shown below. Coverage expires under this Guarantee at 12:01 a.m. three (3) years from the "Vehicle Security System" Purchase Date shown below.

CLAIM PROCEDURE: A claim is valid if the following conditions are met. Notify "Company" at 800-442-3662 upon knowledge of theft and send legible copies of the following: this guarantee, the official police report (must include description of the vehicle), and a copy of the check from "Your" comprehensive theft insurance carrier or their explanation of loss payment to Alexico Corporation, 6201 College Blvd., Suite 300, Overland Park, KS 66211. All documents MUST be submitted to Alexico within (30) days of claim settlement payment by your comprehensive insurance carrier.

GUARANTEE LIMITATIONS:
The Limit of Liability under this Guarantee is \$2,500.00.
Any loss due to fraudulent, dishonest, illegal, or criminal acts by "You", whether acting alone or in collusion with others, is specifically excluded.
This Guarantee is for the sole benefit of the registered purchaser shown on this registration or valid transferees and is not renewable.
Any theft occurring outside the Continental United States will not be covered under the terms of this guarantee.

TRANSFER FEES: This contract may be transferred to a second owner provided a \$25.00 transfer fee is made payable to Alexico within 15 days of the sale of the registered vehicle accompanied by copies of the new registered title and the bill of sale. Transfer is not valid for a stolen vehicle.

TRANSFEREE HAS READ AND UNDERSTANDS THE TERMS AND CONDITIONS OF THIS GUARANTEE AND UNDERSTANDS THAT THE GUARANTEE IS NOT AN INSURANCE POLICY.

THE GUARANTEE IS BASED UPON THE PERFORMANCE OF THE ANTI-THEFT SYSTEM, IS NON-REFUNDABLE, AND MAY NOT BE CANCELLED BY THE PURCHASER.

CUSTOMER NAME JOHN WELLS SIGNATURE: <i>John Wells</i> DATE: <i>11/11/00</i>	THEFT-GARD REPRESENTATIVE TEG... SIGNATURE: <i>[Signature]</i> DATE: <i>11/11/00</i>
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DEACTIVATION AGREEMENT



Attorney General
Betty D. Montgomery

Dec 14 11 15 AM '99

PLEASE NOTE: This complaint form, all documents you send us and any document received by our office as a result of handling your complaint, are public records and subject to Ohio's Public Records Act. This law requires all public records to be available for inspection by anyone, upon request.

Consumer Protection Division
30 East Broad Street - 066
Columbus, Ohio 43215-3428
1-800-282-0515

FOR OFFICE USE ONLY
0302 UD 02

Consumer Complaint

(Please Type or Print)

1. Name Bitting George A 2. Today's Date Nov. 8, 99
Last First MI
3. Address 1471 Woodspath Ln Columbus Ohio 43232
Street City State Zip
4. County Franklin
5. Home Phone 614 751-6366 6. Business Phone ()

7. Complaint Against Ricart 8. Phone 614 836-5321
9. Address 4255 S. Hamilton Rd. Columbus Ohio 43227
Street City State Zip
10. County Franklin
11. Product or Service Involved Auto - Theft Guard 12. Date of Transaction 10 / 16 / 99
13. Did an advertisement attract you to the product or service? Yes No
14. If yes, when and where? _____
15. Name of salesperson finance Brad Summercamp
16. Did you sign a contract? Yes No unknowingly 17. Are you making payments? Yes No
18. Amount paid so far \$543.00 19. Total Cost of product or service \$543.00
added on to price of car
20. Give dates you complained to the business 11-6-99 Lindsey, Dan, Brad and others at
21. To whom did you complain? other time all of these people and more
22. Have you contacted any other agency about your complaint? Yes No
23. If yes, describe: Channel 4, 6, 10 News
24. Have you contacted a private attorney? Yes No
25. If yes, attorney's name _____ 26. Phone () _____
27. Address _____
Street City State Zip

Automobile Purchase or Repair Only

28. Vehicle Identification Number _____ (This is not your license number. It will be on the title or registration)	29. Make/Model/Year _____
30. Purchased: <input type="checkbox"/> New <input type="checkbox"/> Used	31. Is the vehicle under warranty? <input type="checkbox"/> Yes <input type="checkbox"/> No
32. Mileage when purchased _____	33. Mileage today _____
If new, have you: 34. Complained to the dealer? <input type="checkbox"/> Yes <input type="checkbox"/> No 35. Complained to the manufacturer? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Repairs: 36. Did you request a signed copy of repairs to be made? <input type="checkbox"/> Yes <input type="checkbox"/> No 37. Did you receive it? <input type="checkbox"/> Yes <input type="checkbox"/> No 38. Did you request a written price estimate? <input type="checkbox"/> Yes <input type="checkbox"/> No 39. Did you receive it? <input type="checkbox"/> Yes <input type="checkbox"/> No 40. Did costs exceed written estimate? <input type="checkbox"/> Yes <input type="checkbox"/> No	

Describe your complaint. Please be as brief and complete as possible.

I was charged \$543.00 plus interest on this amount. I did not want this Theft - Guard. While I was signing about 20 pages the finance person slipped this paper in. He said, "This is an added bonus for buying your car at Ricart". We assumed it was free. He never told us there was a charge. I called and asked them that I did not want this. They said it was too late to do anything about it. There is no number etched in the window or anywhere on the car. The registration form states not valid unless etched at time of purchase. They charged us for something that we could never collect on. I believe this is fraud.

IMPORTANT: Enclose 2 copies (do not send originals) of all documents relevant to your complaint; including advertising material, contracts, warranties, receipts, cancelled checks, letters, etc.

What would you consider a satisfactory solution to your complaint?

All money returned 543.00, Loan papers need to be rewritten because they are charging interest on \$543.00

The Consumer Protection Division is conducting a program to respond to the needs of senior citizens. If you are 60 years of age or older, we would appreciate your checking the box to the right.

I hereby certify the above information to be true and complete to the best of my knowledge and belief. I understand that a copy of this complaint will be sent to the business or person against whom I am filing this complaint.

Signature: George Bitling
Date: Nov. 8 99

Describe your complaint. Please be as brief and complete as possible.

FIRST OF ALL, I WAS NOT INFORMED ABOUT THE AMOUNT OF MILES I COULD DRIVE THIS VEHICLE PER YEAR. AFTER EVERYTHING WAS SIGNED, AT LATER DATE (5-29-98) I WAS TOLD BY THE SALESMAN THAT 12000 MILES PER YEAR WAS STANDARD. OTHER PEOPLE THAT I HAVE TALKED TO HAVE TOLD ME THAT 12,000 TO 15,000 MILES PER YEAR IS STANDARD. I THINK I SHOULD HAVE BEEN ABLE TO CHOOSE ONE OR THE OTHER OR SOMEWHERE BETWEEN. BELIEVE ME, THESE PEOPLE HAVE A WAY OF SLIDING OVER A LOT OF DETAILS, AT A VERY FAST PACE.

SECOND IF YOU WILL NOTICE ON THE STICKER PRICE OF NEW VEHICLE, THERE IS NOTHING ALL WRITTEN ABOUT THEFT GARD SECURITY SYSTEM. WHEN I SIGNED ALL THE PAPERS FOR THIS VEHICLE, (AT RECORD SPEED) I WAS NOT ASKED IF I WANTED THIS OPTION ON THE NEW TRUCK OR ANYTHING ABOUT A COST TO ME FOR THIS SECURITY SYSTEM. (NOT ONE WORD FROM THE SALESMAN OR FINANCE MANAGER) LATER ON, WHEN I WENT THROUGH ALL THIS PAPERWORK, I NOTICED ONE SHEET TITLED - ITEMIZATION OF GROSS CAPITALIZED COST. LINE 8 SAYS PROTECTION PKG. \$922.00. MY POINT IS - THIS IS AN OPTION, AN OPTION THAT I DO NOT WANT. IT WAS BUILT INTO THE PRICE, WITHOUT ASKING ME ABOUT IT.

I AM A SMALL BUSINESS MAN - IF I TREATED MY CUSTOMERS THE WAY THEY TREAT THEM, I WOULD HAVE NONE. THEIR SALES TACTICS ARE EVERYTHING BUT HONEST & FAIR. I WOULD NOT RECOMMEND THEM TO ANYONE. ITS A TRUE SHAME THAT A CAR DEALER CAN BE THIS DISHONEST TO THE COMMUNITY.

IMPORTANT: Enclose 2 copies (do not send originals) of all documents relevant to your complaint; including advertising material, contracts, warranties, receipts, cancelled checks, letters, etc.

What would you consider a satisfactory solution to your complaint?

#1 TAKE OFF THE PROTECTION PRG. (THEFT GARD) AND THE \$922.00 AND INTEREST OVER THE TERM OF THE LEASE. #2 MAKE THE MILEAGE ON THE VEHICLE 15000 MILES PER YEAR INSTEAD OF TWELVE, OR #3 VOID ENTIRE CONTRACT, AND GIVE BACK TRADE IN (1994 CHEVY 5-10.)

The Consumer Protection Division is conducting a program to respond to the needs of senior citizens. If you are 60 years of age or older, we would appreciate your checking the box to the right.

I hereby certify the above information to be true and complete to the best of my knowledge and belief. I understand that a copy of this complaint will be sent to the business or person against whom I am filing this complaint.

Signature: Fredrick D. Adams

Date: 6-8-98



WWW Consumer Complaint Form

0301 W7081
129
RECEIVED C.103133
JUN 9 39 AM '98 DS. 3381
C-111396
CONSUMER PROTECTION

ComplaintKey: 1,252 Complaint Date: 1/3/98

Name: THOMAS J. SHERIDAN
Address: 420 DARBY COURT
City/State/Zip: GALLOWAY, OHIO 43119-9435
County: FRANKLIN
Home Phone: (614) 878-4122 Business Phone: (614) 463-7695

Complaint Name: RICART FORD
Address: 4255 SOUTH HAMILTON ROAD
City/State/Zip: COLUMBUS, OHIO 43227
County: FRANKLIN
Phone: (614) 836-5321
Product Service: PURCHASE OF THEFT-GARD INSURANCE FOR NEW CAR
Date of Trans: NOVEMBER 29, 1997
Ad Attracted: No When:
Sales Person: ANTHONY ROSE
Amount Paid: 300.00
Dates Complained: 12/27/97 & 12/30/97
Contacted Agency: No
Agency Description:

Where:
Signed Contract: Yes Making Payments: Yes
Total Cost:
Whom did you complain: RON POLSTER & MATTHEW

Private Attorney: No
Name:
Address:
City/State/Zip:
Over 60:

Phone:

Complaint:

WE AGREED TO PURCHASE A NEW CAR FOR \$16642.60. A MONTH LATER I WAS REVIEWING THE FINACE CONTRACT AND FOUND A CHARGE FOR \$300.00 FOR THEFT-GARD INSURANCE. I REMEMBER STATING WE WERE HAPPY WITH THE PRICE OF THE CAR AND WANTED NO EXTRA ADD-ONS. I LEFT A VOICE MAIL FOR RON POLSTER ON 12/27/97, I LEFT A SECOND VOICEMAIL ON 12/30/97. MATTHEW BOWEN RETURNED THE MESSAGE AND SAID WE WERE NOT PAYING FOR THE INSURANCE THAT THE \$300.00 WAS A TRANSFER FEE. HE GAVE AN EXAMPLE OF WHEN WE AGREED ON THE PRICE OF THE CAR, THIS EXTRA \$300.00 DID NOT CAUSE THE PRICE OF THE CAR TO GO UP. WHEN WE WERE FIGURING OUT FINANCING THE SALES DIRECTOR CALLED TO THE FINANCE AREA TO FIGURE OUT PAYMENTS, I BELEIVE AT THIS TIME A PAYMENT WAS FIGURED INCLUDING 16,642.60 FOR THE CAR, \$300.00 FOR THE INSURANCE AND THE STATE SALES TAX. THEREFORE MY PAYMENTS WOULD NOT GO UP BECAUSE THIS WAS ALREADY SLID IN. THE INSURANCE IS BASICALLY USELESS CRAP!!!! FOR \$300.00 YOU GET A MAXIMUM OF \$2500.00 IF THE CAR IS STOLEN. THE INSURANCE IS NON- CANCELABLE OR REFUNDABLE. IT SEEMS LIKE THEY SLAM IT IN AND YOUR SCREWED. I WOULD NOT NEED THIS INSURANCE AS MY REGULAR INSURANCE COVERS THEFT. AS A SIDENOTE I DON'T BELEIVE THE SALESMAN TONY ROSE WAS INVOLVED IN THIS PART OF THE TRANSACTION.

Satisfactory Solution:

A REFUND OF THE \$300.00, THE SALES TAX ON 300.00 AND THE INTREST FOR 60 MONTHS AT 5.9%